



01 May 2002

Dear Householder

ROLL OUT OF THE TRANSACT NETWORK IN YOUR SUBURB

TransACT is planning to install its advanced new fibre-optic network throughout your suburb over the next few months. To carry out this installation, we may need to gain access to your property.

Our contractors will take the utmost care to ensure they do not cause any damage to the properties they are required to access. The network installation work carried out on properties, will be done by foot and ladder teams.

To allow the TransACT network to be installed, we may need to undertake some foliage management where a tree on your property impedes the proposed path of the cable. Where this is necessary, we will arrange and pay for this work to be carried out, unless you would prefer to make arrangements at your cost.

TransACT is endeavoring to construct the network utilising existing ACTEW electricity poles where possible, however it may be necessary to conduct underground works in instances where the pole layout does not support our proposed cable route. We will provide separate advance written notification to residents situated near proposed underground works.

Community consultation sessions relating to the design and construction of the network will be held as follows (also see details in the Public Notices section of the Canberra Times for Saturday 27 April 2002):

The Tuggeranong Valley Rugby Union Club Ricardo St Wanniasa (go to reception),

- Tuesday 07 May 2002 - 2:30pm – 3:30pm
- Wednesday 08 May 2002 - 5:30-6:30pm

If you would like more details relating to sales, and the services TransACT Capital Communications will provide, please feel free to contact our Customer Care on 133061.

Yours Faithfully,

A handwritten signature in black ink, appearing to read "Michael Del Gigante". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Michael Del Gigante
Chief Executive Officer

TransACT Communications Pty Limited ABN 32 091 752 297

TransACT House, Ground Floor
470 Northbourne Avenue
Dickson ACT 2602

PO Box 1006
Civic Square ACT 2608
<http://www.transact.com.au>

Phone 6229 8000
Fax 6229 8189
Customer Care 133 061

28th May 2002

Ref: 3300-14/(36108)

C/- Mr David Keightley
Body Corporate Representative
'Urambi Village'
Villa 55, 79-83 Crozier Circuit
KAMBAH ACT 2902

RE: TRANSACT FEASIBILITY STUDY
~ 'Urambi Village', 79-83 Crozier Cct, Kambah ~

Dear David

TransACT Communications Pty Limited is currently building and managing an advanced broadband communications network across Canberra. This network will service approximately 100,000 homes and 14,000 businesses throughout the Australian Capital Territory.

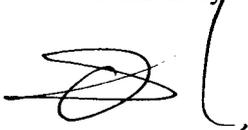
TransACT has recently received enquiries from residents of Urambi Village, Kambah in regards to connecting to TransACT's network. In response, I am writing to seek permission for a site inspection to be completed on the above development, which will enable TransACT to ascertain the possibility and costs of servicing your property.

The wide range of services provided will include: video on demand; permanent 'high speed' connections to the Internet; free to air, pay per view and pay television services; and mobile and fixed line telephony services.

It is evident that there is an existing underground communication network through the development and I ask for your confirmation of the owner of this infrastructure. With permission to access existing conduits, pits and lead-ins, TransACT can achieve greater economy of installation and minimise site impacts.

I look forward to your response, and the opportunity to provide TransACT's state of the art services to the residents of your property. Please don't hesitate to contact me if you have any questions.

Yours Sincerely

A handwritten signature in black ink, appearing to read "Carl Sueli", with a stylized flourish at the end.

CARL SUELI
MDU Manager

02 6229 8119 (Phone)
02 6229 8011 (Fax)
0414 471 500 (Mobile)
carl.sueli@transact.com.au

smart media

Smart Media Pty Ltd
55 Urambi Village
Crozier Circuit
Kambah ACT 2902
Australia

phone
02-6296.1092
0414-927.591

fax
02-6296.1874

email
david@smart-media.com.au

web
www.smart-media.com.au

David Keightley
PhD, MSc, Dip Ed, Dip T

**new media
and
education
consultants**

Mr Carl Sueli
MDU Manager
TransACT Communications
PO Box 1006
Civic Square ACT 2608

Dear Carl

I refer to your letter of 28 May 2002 (your reference 3300-14/(36108)).

Thank you for getting in touch with me and answering questions regarding the connection of houses within Urambi Village to the TransACT network.

I invite you to carry out a site inspection as soon as you have time for this. I can meet you here to show you over the Village, a settlement of 72 houses.

Please call me (during the day on my mobile phone: 0414-927.591, or in the evening at home on 6296-1092) to arrange a time that is mutually convenient for your visit. If you wish to look inside any dwellings this is no problem.

I speak on behalf of the Urambi Village Body Corporate Committee. The next meeting of this Committee is 12 June, and it would be nice to have something to report to them at that time.

Thank you once again for your support.

Yours sincerely

David Keightley
31 May, 2002



TransACT
Communications

THE ONE YOU WANT

WWW.TRANSACT.COM.AU

4 June 2002

Mr David Keightley
Villa 55
79-83 Crozier Cct
KAMBAH, ACT 2902

Ref: 36108 /LIT77/EB

Re: Your request for Information about TransACT services

Dear Mr David Keightley,

Thank you for expressing interest in TransACT. Please find enclosed some information about TransACT services as well as a **"Change to TransACT"** form.

As you are aware we are not offering "direct connect" services in your suburb yet but we can provide carriage for your long distance phone calls. If you are interested in becoming a TransACT long distance phone customer now please complete the "Change to TransACT" form and return in the Reply Paid Envelope.

If you need assistance to complete this form or require more information please ring our Contact Centre on 133 061 or email us at: contactcentre@transact.com.au. We have noted your interest in TransACT services and will contact you again nearer to the time that services become available in your suburb.

Yours sincerely

Erin Buckley
Customer Contact Centre Manager
TransACT Capital Communications Pty Ltd

6th November 2002

Ref: 3300-14/(36108)

Mr David Bowditch
Body Corporate Manager
ACT Strata Management Services
PO Box 3208
WESTON ACT 2611

RE: TRANSACT CONTRACT
~ 'Urambi Village' Unit Plan 119, Block 1 on Section 149, Kambah ~

Dear David

I am writing to advise that as a result of our recent site inspection and internal inspection, it has been found feasible to offer TransACT's services to residents of Unit Plan 119 subject to the attached proposal.

Please find attached a 'body corporate licence agreement' for Unit Plan 119 as well as a copy of TransACT's cabling plan, which outlines our proposed method of installation. For your information our installation will require access to individual unit roof space as required and the installation of internal RJ45 outlets where necessary. There is also the need to negotiate a location for the installation of a small equipment cabinet within the site, which will house TransACT's electronic equipment. This will need to be positioned in close proximity to the location denoted on the attached 'cabling plan'.

TransACT's services will not be available in Kambah until June '03, but the early execution of the attached agreement will allow Urambi Village to be 'switched on' in line with Kambah going live. The wide range of services provided will include: video on demand; permanent 'high speed' connections to the Internet; free to air, pay per view and pay television services; and mobile and fixed line telephony services.

I look forward to your response, and the opportunity to provide TransACT's state of the art services to the residents of Urambi Village, Kambah. Please don't hesitate to contact me if you have any questions.

Yours Sincerely



CARL SUELI
MDU Manager
02 6229 8119 (Phone)
02 6229 8011 (Fax)
0414 471 500 (Mobile)
carl.sueli@transact.com.au

Name
Address

Dear xxx

I write on behalf of the Urambi Village Body Corporate Committee to express our serious concerns about delays in the connection of Urambi Village to the TransACT network.

The 72 houses that constitute Urambi Village are poorly served by communications providers. Mobile phone reception is a problem regardless of the network. Television reception requires a substantial aerial. And at present about the only option for broadband access to the Internet is through expensive and unreliable satellite connections. We are too far from a telephone exchange for broadband supply through an ADSL connection.

We have eagerly anticipated the arrival of TransACT, which presently is connecting houses in our suburb of Kambah to their network. Indeed, TransACT staff have drawn up plans for connecting Urambi Village residents, they have a contract we are prepared to sign, and they have had public meetings within our Village to encourage people to sign up for their services.

However, we have been told recently that TransACT has changed its plans and no longer is willing to connect Urambi residents to their network for the foreseeable future.

A survey of our residents suggests that the vast majority wish to have the improved communications offered by TransACT (TransACT indicated only 36 houses needed to sign up for a financially viable connection). Many homes here contain businesses that require at least a broadband Internet connection.

The decision by TransACT to postpone the connection of Urambi residents, possibly for years, is unacceptable to residents in our Village.

For TransACT...

We urge you to reconsider your decision not to connect Urambi residents to the TransACT network at this stage.

For Govt...

We urge you to make representation to TransACT on behalf of the 72 households that are being denied an extremely important communications link, one that their taxes are subsidising. We ask also if there is anything else you can do to help our community get the communications system it has been promised, and to which it has contributed.

This is not a matter that we intend to let rest.

Yours sincerely

Richard Dowe
Convenor, Urambi Village Body Corporate Committee
28 February 2003

Mr Bill Wood
ACT Legislative Assembly
GPO Box 1020
Canberra ACT 2601

Dear Mr Wood

I write on behalf of the Urambi Village Body Corporate Committee to express our serious concerns about an apparent indefinite postponement in the connection of Urambi Village to the TransACT network.

The 72 houses that constitute Urambi Village are poorly served by communications providers. Mobile phone reception is a problem regardless of the network. Television reception requires a substantial aerial. And at present about the only option for broadband access to the Internet is through expensive satellite connections. We are too far from a telephone exchange for broadband supply through an ADSL connection. This is exactly the sort of situation TransACT was established to remedy.

We have eagerly anticipated the arrival of TransACT, which presently is connecting houses in our suburb of Kambah to its network. Indeed, TransACT staff have drawn up plans for connecting Urambi Village residents, they have a contract we are prepared to sign, and they have addressed two well-attended meetings within our Village to encourage people to sign up for their services.

To assist TransACT, we surveyed our 72 houses to measure likely demand for TransACT services. Of the 40 who responded, 36 wanted the improved communications offered by TransACT. Many homes here contain businesses that would benefit from a broadband Internet connection.

TransACT says it is committed to 'connecting about 100,000 homes and 14,000 businesses throughout the Australian Capital Territory and NSW' and thus 'truly connect our community'. It advised us towards the end of 2002 that we would be connected by June 2003.

It seems that TransACT's connection plans no longer include Urambi Village. This is despite TransACT indicating that only 36 houses needed to sign up for a financially viable connection, a target easily met according to our survey.

The decision by TransACT to postpone the connection of Urambi residents, possibly for years, is a complete contradiction of the organisation's stated coverage intentions for the ACT. Considering our previous negotiations and the interest encouraged and expressed here, this is totally unacceptable to residents in our Village.

ACTEW Corporation Ltd is an owner of TransACT. The reason that ACTEW holds shares in TransACT, according to a speech made by then Chief Minister, Gary Humphries, in 2001, is associated with the need for TransACT directors to make decisions in the best interests of the Canberra community. We also understand that the ACT Government has a commitment to TransACT through its shareholding in ACTEW. We therefore urge you to advise TransACT, on behalf of the 72 households that are being denied an extremely important communications link, that they must honour their original decision to connect Urambi Village. We also urge you to pursue any other course of action that would help our community get the communications system it has been promised, and is now apparently being denied.

This is not a matter that we intend to let rest. We await your early reply.

Yours sincerely

Richard Dowe
Convenor, Urambi Village Body Corporate Committee
35 Urambi Village, Crozier Circuit
Kambah ACT 2902
10 March 2003

**TREASURER FOR THE AUSTRALIAN CAPITAL TERRITORY
LEGISLATIVE ASSEMBLY QUESTION**

Notice Paper No. 53 of 1 April 2003

Question No. 503

MR CORNWELL: To ask the Treasurer: In relation to TransACT connections:

- (1) What is the current waiting time of a TransACT connection in the ACT;
- (2) Is there a problem for a person signing up with TransACT who is a member of a body corporate and if so, what is the problem;
- (3) Is it true that TransACT will not sign up potential customers who are members of a body corporate;
- (4) Are there areas in the ACT where TransACT will not provide a service, eg; Urambi Village, and if so, why;
- (5) What other areas of the ACT, by name, cannot be served by TransACT;
- (6) Does this failure to provide service breach any contractual or advertising undertakings.

The answer to the Member's question is as follows:

- (1) Given the highly competitive nature of the telecommunications industry, TransACT has advised that specific information regarding waiting times for customers wishing to access its services is commercial in confidence and, hence, not for public release. However, I understand that if prospective TransACT customers are willing to have a phone number with TransACT's standard 6161 prefix, the connection time for TransACT's is approximately two weeks. Connection times can vary markedly depending on a range of issues, including legislated contractual cooling off periods, the time taken for customers to change telecommunications carriers and phone numbers, network availability and the customer's individual requirements.
- (2) TransACT does offer its services to body corporate housing complexes. However, due to the construction and siting of some medium density complexes, it may not be commercially and/or technically feasible for TransACT to deliver its services in an efficient manner. Also, additional body corporate consents are also required before TransACT can offer services to residents in medium density complexes.
- (3) See the answer for Question (2).

- (4) TransACT's current business plan involves providing:
- a range of telephony services utilising Telstra's existing infrastructure; and
 - broadband services, such as Internet and Video On Demand, via its optic fibre cable which is installed on ActewAGL's existing above ground electricity network.

Eventually, TransACT plans to offer services to all areas of the ACT. However, due to the progress in rolling out the TransACT network, technical and/or commercial reasons, connections may not be possible for all residences. Connections to residences such as Urambi Village are assessed on an individual basis, considering the issues identified under Question (2).

- (5) TransACT can provide telephony services to all areas of the ACT. Broadband products and services can only be delivered via TransACT's network. As at April 2003, TransACT had completed the rollout of its network in the following suburbs.

Ainslie	Farrer	Kaleen	Red Hill
Aranda	Fisher	Kingston	Reid
Barton	Forrest	Latham	Rivett
Braddon	Garran	Lyneham	Scullin
Campbell	Giralang	Lyons	Stirling
Chapman	Griffith	MacGregor	Torrens
Chifley	Hackett	Mawson	Turner
Curtin	Hawker	Monash	Waramanga
Deakin	Higgins	Narrabundah	Watson
Dickson	Holder	O'Connor	Weston
Downer	Holt	Oxley	Yarralumla
Duffy	Hughes	Pearce	

Source: TransACT Communications Pty Ltd website (<http://www.transact.com.au>).

In those areas of Canberra with underground cabling, where there are no ActewAGL poles to support its network, TransACT is currently assessing different technologies to find the most efficient and cost effective architecture to deploy in these areas with the aim of providing all of its services to all parts of the ACT, subject to commercial viability.

- (6) TransACT has advised that it believes that it has not breached any of its contractual or advertising undertakings

Approved for circulation to the Member and incorporation into Hansard.

Mr Quinlan
Treasurer

Date: 24.4.2003

03 April 2003

Mr Richard Dowe
Convener Urambi Village Body Corporate Committee
35 Urambi Village
Crozier Circuit
KAMBAH ACT 2902

Dear Mr Dowe

Thank you for your letter dated 10 March 2003 and for the opportunity to meet with Mark Blake and Carl Sueli of TransACT's Network Delivery Group yesterday in relation to the provision of TransACT services to the Urambi Village community.

TransACT has been installing its network throughout the Canberra community over the past 18 months, predominantly utilising the overhead electrical infrastructure to attach its network cables as a means of economical deployment. Whilst the majority of residences in the suburbs associated with the TransACT roll-out are serviced by aerial reticulation, there are pockets (typically small cul-de-sac streets and medium density complexes) that are fed by underground means. TransACT is committed to providing maximum community coverage, but for these pockets it must first undertake a detailed analysis to confirm that sufficient returns are available for the additional infrastructure investment associated with the underground installation of its network.

In completing this assessment for Urambi Village, TransACT's design staff determined the infrastructure requirements and in parallel, resident interest was canvassed by way of two consultation sessions. I wish to acknowledge the efforts of both yourself and Mr David Keightley in assisting with surveying the level of interest amongst fellow Urambi residents.

Urambi Village is a considerable distance from the nearest TransACT network electronics cabinet (known as a supernode) that would be required to service the complex. This, combined with the dispersed nature of the Village itself, necessitates significant underground network deployment to 'reach' all Urambi residents. Notwithstanding, TransACT acknowledges the high level of interest shown by the Urambi community in TransACT services, which originally resulted in a favourable assessment to extend network into the area.

However, in parallel with this assessment, TransACT conducted a capital budget review which ultimately led to a more stringent qualification framework for the assessment of underground serviced areas.

I appreciate that Urambi Village is not currently well serviced by television or data, and that this is a considerable impediment to day-to-day lifestyle and to those residents such as yourself and Mr Keightley that run businesses from home. I therefore acknowledge and sincerely regret the anxiety caused to residents when TransACT recently reviewed its position on deploying network to Urambi Village.

In conducting a recent reassessment, TransACT investigated the option of a microwave radio link. However, there is still substantial development work required before TransACT is able to consider implementing this approach. TransACT has also subsequently raised the option of aerially reticulating our network through the service corridor within Urambi Village. However, it is understood that this would not be considered acceptable by the resident body because of the impact on visual amenity.

In accordance with the discussions that Mark and Carl held with yourself, Mr Keightley and Mr David Watson yesterday, TransACT designers will consult with the local telecommunications contractor base over the next week or so and seek to identify alternate innovative ways of economically deploying its cable network to Urambi Village. Carl will contact Mr Watson to coordinate the site visit. As also discussed in yesterday's meeting, TransACT will incorporate in its further analysis a possible connection fee scale (that would be payable by residents upon take-up of the TransACT service). In approximately two weeks time, Mark and Carl will seek a meeting to work through these areas of investigation with you, and discuss further consultation with the residents of Urambi.

Whilst I cannot guarantee that TransACT will ultimately be able to provide its services to Urambi Village to coincide with activating the network in Kambah in several months time, I commit to you that we will work closely with yourself and other Urambi residents to identify all possible mutually acceptable options in order to do so.

Yours sincerely



Michael Del Gigante
Chief Executive Officer

Notice about TransACT

Urambi Village and TransACT have been working towards a solution to get the village connected to TransACT services. It now seems that this is possible since TransACT feels that the connection can be financially viable for them.

The costs involved in connecting Urambi houses to the TransACT network are higher than in many areas because of the need to keep all cabling underground, and to maintain the environment.

To offset this cost, TransACT is willing to connect Urambi if all houses (or almost all) commit to a minimum of the TransACT telephony service. This means that each house should commit to changing their carrier to TransACT for all telephony services (local, long distance, line rental). The cost of this would be about \$22/month, but this would replace the amount you presently pay to your existing carrier. You would need to sign up only for 12 months (a total commitment of about \$264, about the same as you would pay for your current phone rental in any case).

No other costs would be involved. And TransACT will look after all aspects of transferring your existing telephone number to them.

Of course, houses can take up any other TransACT services at the same time. You could defer this decision for extra services if this suits you, but there may be a connection fee if you do defer.

TransACT will be communicating with each house soon. It also will have a team in Urambi to visit each house to explain this, to carry out cost comparisons between your present carrier and them, and to answer any questions you may have.

So **the deal at the moment** is that if almost all houses in Urambi sign up at least for TransACT's telephony services, then TransACT will commit to connecting every house in Urambi to their network. Your commitment to TransACT will be binding only if TransACT finally delivers its network to Urambi. (Those not subscribing to a TransACT service at the first connection will have to pay a connection fee when they do).

The Urambi Village Body Corporate Committee would therefore encourage everyone to look favourably on this proposal. It sounds like a reasonable compromise to get the Village connected to services that are becoming increasingly important for us all. And as was the case with the gas connection, our combined bargaining power can help deliver a useful service to all houses in our village.

Please help to get our village connected.

David Keightley
House 55 (6296.1092)
16 June 03

TransACT changes its mind about Urambi

TransACT has now decided that after all the encouragement it has given us to sign up for their services, after two public meetings at Urambi, after promises of a contract to go ahead with supply to Urambi, and after telling us we will all be connected by mid-year, that they will probably not connect Urambi in the foreseeable future (possibly years).

This decision has been taken without TransACT having any idea of the actual numbers of houses in Urambi that wish to connect.

My survey, in which 36 out of 40 respondents said they wanted to connect (I did not chase up those who did not reply), is the only survey of Urambi residents on this matter. TransACT admitted that it needed to do its own survey before coming to a final decision, and reluctantly agreed to do this in a month or so. TransACT told me that too few Urambi houses want to connect to their network (initially 36 connections were considered adequate) to make it financially viable.

But I feel the decision has been made already.

Here at Urambi we have no broadband choices other than very expensive and unreliable connections through large satellite dishes. ADSL will not work at the distance we are from a telephone exchange. ISDN is slow and very expensive. Therefore, we are reliant on TransACT.

Now is the time for action.

I need your help. Write or call to complain about this. Call TransACT (the person I have been dealing with is Carl Sueli on 6229.8119, but we need to spread news of our dissatisfaction widely).

The general number for TransACT is 6229.8000. Or write to them at PO Box 1006, Civic Square ACT 2608.

If you know anyone who might be able to influence a final decision about connecting Urambi to TransACT services, either in TransACT itself or the ACT Government, call them or write to them.

Unless we **act now** Urambi will not have broadband access (let alone the other services such as telephone, better TV reception, video on demand, and additional TV channels), possibly for years.

David Keightley
House 55 (6296.1092)

Did you know?

TransACT already has drawn up plans for connecting all of Urambi to their network. They have supplied these plans to the Urambi Body Corporate Committee. They have agreed with ACT Strata Management on a contract that we could sign to get the work done. And they have had workers on site on and off for a couple of months. All that remains is for them to actually connect the houses in our Village.

Remember that TransACT has promised to connect all Canberra houses to its broadband network!

**TransACT will have representatives
in the Community Centre next**

**Tuesday 24 June
from 4pm to 8pm**

**Please go along and sign up for their
telephony service (at least)**

**Remember that this commitment
from you is not binding unless
TransACT agree to go ahead with
their installation. And they will not
go ahead unless all houses agree to
sign up with them.**

**Please support Urambi's connection
to TransACT by signing up next
Tuesday.**

See over for more details

Report by David Keightley to Urambi Village Body Corporate Committee
TransACT and Urambi

I have had many conversations with TransACT about issues in getting Urambi Village connected to the TransACT network. What TransACT can offer are one or more of the following four.

- **Telephone** line(s) and rental costs that are competitive with those of other carriers. People would have to do some homework to see if TransACT was cheaper or not for them than their present carrier. Phone calls between TransACT customers are free.
- Permanent high speed connection to the **Internet**. No more dial-ups. No more call costs to get connected. On top of the TransACT costs for this (which depend on the plan you want) will be the costs of an Internet Service Provider (ISP) to allow you to have an Internet connection.
- **Video** on demand. While at present I understand the range of videos is limited, TransACT says will grow. This service allows the selection and viewing of a video without leaving your home.
- Free to air **television**. The five channels we receive through antennae will be available with what TransACT says is perfect reception.

No doubt other services will follow as this network matures and all of Canberra becomes connected (something which should happen by about the end of 2003).

Urambi is expensive for TransACT as all of our wiring is underground. All of TransACT's services will be provided by underground cabling. This will be **without cost** to Urambi Village.

TransACT will connect Urambi houses if the following conditions are met.

- At least 50% of houses in Urambi sign up with TransACT for one or more services. Sign-up means that a house must connect to one or more TransACT services for at least a 12 month contract. The minimum that could be signed up for is the telephone service (about \$25/month). At the end of the contract you could then return to the telephone carrier of your choice if you are unhappy with TransACT.
- The Body Corporate Committee provides approval to TransACT to carry out the work.

If these conditions are met, TransACT says it will start work quickly (they have told me that this will be in a month or so).

Those signing up at the start will have no connection fee, only the monthly fees for the service(s) they choose. Those signing up at a later date (all houses will have cabling taken to their house) will have to pay a connection fee that at the moment is about \$250.

If TransACT starts work, this will probably involve their digging a trench down the spine path and other paths. From this trench they will burrow horizontally about 0.5 metres underground to each house. Each house will then be connected with a black box that has outlets for TV, Internet and phones.

TransACT says it will ensure that all disturbed ground will be restored to original condition.

Over the coming weeks, TransACT is prepared to run a question and answer session for Urambi residents, at Urambi Village.

Please complete and return the attached survey form so that we within Urambi have an idea of the interest in TransACT. The more who sign and complete this form, the stronger our case to get TransACT moving on this. Your response on this survey form commits you to nothing.

Survey of Urambi Residents Interest in TransACT services

I am working on behalf of the Urambi Body Corporate Committee as liaison between the BCC and TransACT.

The purpose of this survey form is to find out how many houses in Urambi might be interested in signing up for one or more services with TransACT. Nothing you write here is binding. But the results could speed up our connection to TransACT (at no expense to the Village) if more than 50% of houses are interested.

Remember – if you sign up with TransACT with the initial group of houses, there is no connection fee.

Please tick one of the following.

I am definitely interested in one or more TransACT services. _____

I am still thinking about it. _____

I am definitely not interested. _____

Comments:

Please **return this completed survey form to house 55**, or to my letterbox which is near car park D.

I would appreciate receiving all replies by **Saturday 17 August**.

David Keightley

House 55, phone 6296.1092

If anyone is interested in picking my brains for what little I know about TransACT, please call.

Your house number:

22nd August, 2003

Dear Resident,

I am pleased to advise that TransACT Services will soon be available at Urambi Village. We would like to personally thank all residents who have applied for our service.

Over the next six weeks TransACT Communications will conduct works in order to connect Urambi Village to the TransACT Communications network. This will enable residents to access TransACT's full range of products, including television, telephony and high speed broadband internet.

Initially, access to resident's homes will not be required, the necessary works will involve the installation of underground conduits, pits and cable predominantly along the 'service corridor' that runs through the middle of Urambi Village. To access individual unit blocks, underground conduits will be installed at strategic locations to enable access to unit roof and underfloor space. During this installation access will be required to rear yards to enable the installation of a TransACT connection box on external walls.

TransACT Contractors will take steps to ensure that works are conducted in as short a timeframe as possible and disruption to residents in minimised.

Should you have any concerns in relation to these works, please contact Carl Sueli on 6229 8119. For information regarding TransACT services please call Leigh Baguley on 6229 8093.

Yours sincerely,

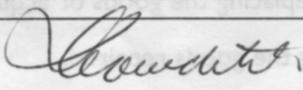
A handwritten signature in black ink, appearing to read "Alistair McClusky".

Alistair McClusky
Commercial Business Manager
TransACT Communications



Building Access & Installation Approval Request

11th August 03

Premises Address: Urambi Village, 79-83 Crozier Cct, Kambah	
Premises Block & Section No: Block I, Section 149, Crozier Circuit, Kambah ACT	
Units Plan Number: 119	
Managing Agent/Owner: ACT Strata Management Services	
Managing Agent Rep / Body Corporate Manager: David Bowditch	
TransACT Project Manager: Leigh Baguley	Ph: 6229 8093 Fax: 6229 8011
Purpose: To provide TransACT's suite of services to units within this complex. These services will include video on demand, 'high speed' connection to the internet; free to air, pay TV services; and fixed line telephony services.	
Scope of installation work required:	
<ul style="list-style-type: none"> ▪ Underground conduits and pits are to be installed throughout the site. ▪ A ground mounted electronic node cabinet is to be installed in a location deemed suitable by TransACT (To be discussed further with 'The Body Corporate') ▪ Cabling is to be hauled through newly installed duct work. ▪ IDF cabinets will be installed to building wall at end of individual unit blocks. ▪ Cabling will be install through wall/roof and floor cavities where accessible. 50mm external ducting will be installed where these cavities are inaccessible. ▪ When an individual unit requests service cabling will be installed from access point in roof or ceiling (whichever is applicable) and fitted off with an RJ45 outlet at location deemed suitable by TransACT. 	
Attached drawings: N/A	
Estimated installation date and hours of work:	
<ul style="list-style-type: none"> ▪ It is anticipated that the installation would be completed within 6-8 weeks after the execution of this approval request. 	
Anticipated disruptions during installation: Minimal disturbance is anticipated.	
Other Notes / Comments (if any):	
<ul style="list-style-type: none"> ▪ It may be necessary to arrange residents to be present on site at the one time during installation to enable access to required roof and floor space. 	
BUILDING OWNER/MANAGER TO COMPLETE:	
Owner / Managing Agent / Body Corporate Manager comments (if any):	
Required notification procedure prior to installation (if any):	
I understand this licence is made pursuant to the Terms and Conditions on the reverse.	
Approval: <input checked="" type="checkbox"/>	Date: 13/8/2003
 (Managing Agent Representative / Property Manager)	

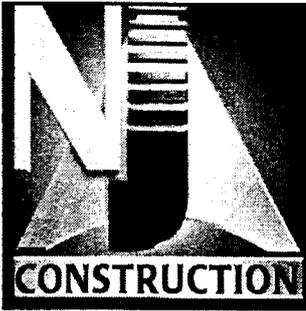
TERMS AND CONDITIONS OF LICENSE

1. The Body Corporate, Property Owner or Managing Agent (hereinafter referred to as "the Licensor") licenses TransACT Capital to carry out installation of the TransACT Capital Network on the Premises using due care and skill and in accordance with the Building Access and Installation Approval.
2. The Licensor must take reasonable steps to ensure the security of the infrastructure or equipment, which is part of the TransACT Network, installed on the Premises, and must promptly notify TransACT Capital of any matters or circumstances which may lead to or result in damage to that infrastructure or equipment and of any plans which would require the removal or alteration of that infrastructure or equipment.
3. The Licensor is responsible (where applicable) for the ongoing supply of power to TransACT Capital equipment and for meeting the cost of supplying this power to TransACT Capital equipment. *NOT APPLICABLE*
4. The Licensor does not acquire any interest in, or right or title to the TransACT Network, the Installation, any plans relating to the Installation or any material or equipment which comprises the TransACT Network in consequence of the Building Access and Installation Approval.
5. The Licensor agrees to keep confidential any plans or other documentation relating to the Installation, which TransACT Capital marks as "confidential".
6. TransACT Capital shall not acquire any interest in or title to the Premises in consequence of the Building Access and Installation Approval or this License.
7. Provided reasonable notice is given to the Licensor, TransACT Capital may:
 - (a) enter the Premises;
 - (b) obtain access to on-site power, distribution frames, storage areas and common area and structures;
 - (c) carry out the Installation specified in the Building Access and Installation Approval; and
 - (d) carry out maintenance on the TransACT Network located on the Premises.
8. The Licensor agrees to provide TransACT Capital with immediate access to the Premises on a 24-hour basis in the event of an emergency.
9. TransACT Capital must apply for, obtain and keep in full force all necessary approvals required for the performance of any works to be performed under this License.
10. If TransACT Capital or its personnel damage the Premises, TransACT Capital must promptly make good the damage and pay any compensation, which under any law TransACT Capital would be liable to pay.
11. TransACT Capital must supply all necessary materials for the Installation.
12. The Licensor warrants that they have the legal authority and capacity to license TransACT Capital to carry out installation of the TransACT Capital Network on the Premises.
13. If TransACT Capital breaches any express or implied term or conditions of this Licence and that breach relates to goods then, at its own option, TransACT may remedy that breach by:
 - (a) replacing the goods or the supplying equivalent goods;
 - (b) repairing the goods;
 - (c) paying for the cost of replacing the goods or acquiring goods; and/or
 - (d) paying the cost of having the goods repaired.
14. TransACT Capital excludes any liability under or in connection with the Building and Installation Approval and this License to the Licensor for any consequential loss (including loss or profit or revenue, loss of income or loss of opportunity).

TransACT has agreed to connect Urambi to their network

TransACT estimates it will take 8–9 weeks to complete installation and have everyone connected once the contract has been signed. I guess this means that we should all be connected by about November.

Thank you for everything you have done to help get us connected through TransACT. I will let you know more as things happen. – David Keightley



NJ Construction (contractors for Transact Capital Communications) Will be requiring access to your units for the installation of telephones and broadband services

Date Access Required: Week commencing Monday 22nd September. For exact Dates and times entry will be required to your unit please phone Eugene Henry (Geeno) on 0405 180 553

Please ensure that Dogs are locked up to ensure that they are not let out.

If you have any queries regarding the works being carried out please contact

David Jones
Project Manager
NJ Constructions
Ph. 6232 9400
Mobile. 0419 033 972
Email. dave@njconstruction.com.au.

REPLY
- 6161 2112
- name on list
29 Oct 03

Phone
0405-180-763

CARL SUZZI - 6229.8119

Call 0405-185.354 &
change appointment for
internal connection.

TransACT Communications Pty Limited ABN 32 091 752 297

TransACT House, Ground Floor.
470 Northbourne Avenue
Dickson ACT 2602

PO Box 1006
Civic Square ACT 2608
Australia

Phone: +61 -2 6229 8020
Fax: +61 -2 6229 8011
<http://www.transact.com.au>

Listing of Urambi residents and owners by house number

?	1	Cooper	Christopher	6296.5246	
		Whyte	Christine	6296.5246	
		Whyte	Shane	6296.5246	
✓	2	Collings	John	6231.6212	
		Collings	Rick	6231.6212	
?	3	Hunt	Toby		
		Keary	Brett	0422-224.250	<i>short lease</i>
		Mitchell	JE		
✓	4	Hardy	Phil	6296.4486	
		O'Rourke.	Justin	6296.4486	
		O'Rourke.	Wendy	6296.4486	
✓	5	O'Rourke	Sophie	6296.5099	
		O'Rourke	Xavier	6296.5099	
		Vandermark	Catherine	6296.5099	
✓	6	Bradfield	Don		
		Bradfield	Hugh		
		Bradfield	Tim		
✓	7	Pender	Margaret	6231.3383	
✓	8	Lomax	Anne	6296.7729	BCC Parking, Urambi News
✓	9	Flynn	Annette	6231.4081	
✓	460	Flynn	Graham	6231.4081	
		Flynn	Jordan	6231.4081	
		Flynn	Liam	6231.4081	
		Flynn	Mitchell	6231.4081	
✓	10	Parker	Brendan	6231.2606	
		Parker	Rachel	6231.2606	
		Pichler	Franz		
✓	11	Carter	Elizabeth	6296.2051	
		Carter	Penny	6296.2051	
✓	12	Fisher	Melanie	6231.1574	<i>private</i>
		Powell	Max	6231.1574	
		Powell	Tim	6231.1574	
✓	13	Jackson	Roslyn	6296.4419	
✓	14	Pratt	Noel	6231.6423	Resident #29
		Zelnik	Anne	6296.4507	
		Zelnik	Stella	6296.4507	
✓	15	Amiel	Libby		
		Berryman	Maxine		
		Chandler	Brian		
✓	16	Maher	Joan	6231.9056	
		Maher	Paul	6231.9056	
✓	17	Buckman	Jackson	6231.7342	
		Buckman	Steve	6231.7342	
		Wordsworth	Tanya	6231.7342	

✓	18	Jones	Laura	6231.7481	
		Jones	Penny	6231.7481	
		Jones	Richard	6231.7481	
✓	19	Kay	Andrew	6231.7359	
		Kay	Annie	6231.7359	
		Kay	Patrya	6231.7359	
✓	20	Edwards	Oenone	6231.0307	
✓	21	Robbins	Benjamin	6231.7391	
		Robbins	Jan	6231.7391	
		Robbins	Michael	6231.7391	
		Robbins	Rachel	6231.7391	
✓	22	Brown	Julia	6231.7919	
		Gascoine	Daniel	6231.7919	
		Gascoine	Nicholas	6231.7919	
✓	23	Richards	Chris	6231.0238	
		Richards	Lucy	6231.0238	
?	24	Graham	Cathie	6231.7178	
		Graham	Dan	6231.7178	BCC mower
		Graham	Matt	6231.7178	
		Graham	Timothy	6231.7178	
		Swayn	Frank/Janet		Resident #47 BCC Maintenance
✓	25	Watson	David	6231.7305	
		Watson	Heide	6231.7305	
✓	26	Kortlang	Helen	6231.7727	
✓	27	Smith	Laurie	6231.2390	
		Smith	Mae	6231.2390	
?	28	Argall	Simon	6296.4067	
		Orr	Pamela		
✓	29	Pratt	Noel	6231.6423	BCC colours, Urambi News
		Pryor	Fabia	6231.6423	
		Pryor	Geoff	6231.6423	
✓	30	Mutton	Bill	6231.8656	
		Mutton	Maureen	6231.8656	
✓	31	Brabazon	Ben	6231.0336	
		Brabazon	Jan	6231.0336	Community Centre Manager
		Brabazon	Peter	6231.0336	
✓	32	Forsythe	John	6231.2882	
		Forsythe	Margaret	6231.2882	
✓	33	Spence	Annie	6231.2955	
		Spence	Colin	6231.2955	
		Spence	Eloise	6231.2955	
		Spence	Helen	6231.2955	
		Spence	Timothy	6231.2955	
✓	34	Green	Ray	6231.6712	
✓	35	Dowe	Richard	6231.5430	BCC Convenor, Golf club liaison
✓	36	Chesser	Susan	6296.4023	
		Chesser	Terry	6296.4023	
		Davey/Brown	Suzanne/Nick		<i>Signature - for</i>

15/7
 NOT COME IN
 6
 51
 54 ←
 WANT TO
 5+2
 POSSIBLE
 1
 NO
 7

✓ 37	Brown	Jeremy	6296.5502
	Davey/Brown	Suzanne/Nick	
	Lowe	Scott	6296.5502
	Lowe	Vanessa	6296.5502
✓ 38	Edwards	Bob	6296.1769
	Edwards	Lisa	6296.1769
	Edwards	Norma	6296.1769
✓ 39	Lang	Alice	6231.7353
	Lang	Annie	6231.7353
	Lang	Christopher	6231.7353
	Lang	Edward	6231.7353
✓ 40	Boyd	Sue	
	Noller	Brian	6296.2246
	Noller	Mary	6296.2246
X 41	Swayn	Alastair	6231.4062
✓ 42	Murray	Mary	6231.7746
	Gascoine	Digby	6231.7746
✓ 43	Ficarra	Irma	6231.4462
	Ritchie	David	6231.4462
X 44	Fraser	Jane	6296.3034
	Fraser	Ken	6296.3034
✓ 45	Fallon	Bob	6231.8997
	Fallon	Matthew	6231.8997
	Jordan	Bianca	
? 46	Wiseman	Anna	6231.2009
	Wiseman	Trent	6231.2009
X 47	Swayn	Frank	6231.4062
	Swayn	Janet	6231.4062
✓ 48	Lawson	Robyn	6231.0495
	Sharp	Allan	6231.0495
✓ 49	Roberts	Kevin	6231.6998
✓ 50	Bevan	Coral	6231.2600
	Bevan	John	6231.2600
Thinking? 51 X	Stark	Judy	6231.3653
✓ 52	Edwards-White	Hilary	6231.9512
	White	James	6231.9512
✓ 53	Green.	Pauline	6296.7768
✓ 54	Coates	Brian/Margaret	
✓ 55	Keightley	David	6296.1092
	Norberry	Jennifer	6296.1092
✓ 56	Cowden	Bill	6231.7499
	Vandermark	Sarah	6231.7499
? 57	Ritchie/Ficarra	David/Irma	
	Tscheppera	Emma	6296.3134
	Tscheppera	Selina	6296.3134
	Tscheppera	Sophie	6296.3134
	Tscheppera	Tess	6296.3134

Sign for

BCC Treasurer

BCC Landscaping

BCC Secretary

BCC Swimming Pool

BCC Maint. #2, TransACT

? 58	Dickie	Ailsa	6296.4172
	Ferry	Serge/Lena	
? 59	Hayward	Charissa	6296.2528
	Hayward	Jeremy	6296.2528
	Morphet	Nan	
? 60	Westlake	Angus	6296.1331
	Westlake	Georgia	6296.1331
	Westlake	'Gypsy'	6296.1331
	Westlake	Karen	6296.1331
✓ 61	Fleming	Alexi	6296.7756
	Fleming	'Belle'	6296.7756
	Fleming	Deborah	6296.7756
✓ 62	Burton	Cecile	6231.4587
	Burton	Michael	6231.4587
✓ 63	Fox	Janina	6231.5878
	Fox	Peter	6231.5878
✓ 64	James	Jenene	6296.1575
	Nelson	Hugh	6296.1575
? 65	Edwards	Bethany	
	Edwards	Suzie	
	Hall	Catherine	6231.8440
X 66	Edwards	Huw	6231.7801
	Edwards	Robert	6231.7801
✓ 67	Leffers	Margo	6231.5025
	Leffers	Thomas	6231.5025
✓ 68	Sharpe	Ian	6231.2404
	Sharpe	James	6231.2404
X 69	Basnett	Beth	6231.3845
✓ 70	Jecminek	Dione	6296.4323
	Jecminek	Jerry	6296.4323
X ? 71	Harris	Katherine	6231.1319
✓ 72	Kilpatrick	Keith	0414-225.596

SIGNED UP. #16
FLYNN 2 #19

BCC Structures

NO 14/7

Second line

want to

• #55

#57

• #48

#8

#29. (already signed for 2)